LIGHTHOUSE
CONTRACTING GROUP

YOUR GUIDE TO CUSTOM HOMES & REMODELING

INVESTMENT GUIDE

WELCOME TO
LIGHTHOUSE CONTRACTING GROUP

Lighthouse Contracting Group is a premier contractor in the Lakes Region of New Hampshire. We partner with homeowners to bring custom homes, thoughtful renovations, and high-quality additions to life with craftsmanship, clear communication, and attention to detail.

From the first conversation to the final walkthrough, our team is committed to creating spaces that feel personal, functional, and built to last.

- Jeremy Doucet

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OUR SERVICE AREA

- *Gilford*
- *Laconia*
- *Meredith*
- *Moultonborough*
- *Alton*
- *Wolfeboro*
- *Gilmanton*
- *Center Harbor*
- *Belmont*
- *Sanbornton*

OUR APPROACH TO PROJECT MANAGEMENT

From early planning through final completion, Lighthouse provides dedicated leadership at each stage of the project. Rather than handing your renovation off without structure, our process is built around clear ownership, proactive communication, and phase-specific expertise from Project Development through construction.

Project Development Guidance

A dedicated project consultant leads planning, scope, budget, and key decisions before construction begins.

Construction Management

A dedicated project manager oversees scheduling, coordination, communication, and day-to-day execution during the build.

Clear Process, Clear Accountability

Defined leadership in each phase creates a smoother client experience with better communication and fewer missed details.

MEET THE TEAM

Jeremy Doucet
Owner + Project Consultant

Your guide from first conversation through a clear, well-planned project.

Jeremy leads the client experience through the project development phase, helping define vision, scope, and budget while ensuring alignment from the start. With over 25 years of experience, he is passionate about craftsmanship, client education, and creating a structured, transparent path into construction

David Allaire
Director of Field + Team Relations

Ensuring every project is properly prepared before construction begins.

David oversees pre-production, permitting, and project readiness while supporting field operations and trade partner coordination. With 35+ years in woodworking and construction, he brings deep expertise and leadership that helps set each project up for a smooth and successful build.

Cody MacPherson
Lead Project Manager

Managing your project day-today with clear communication and organization

Cody coordinates schedules, crews, and trade partners while keeping projects aligned with scope, timeline, and expectations. With a background in architectural training and professional certification, he brings a structured, detail-oriented approach to maintaining quality and keeping projects moving forward.

Jason Chilvers
Project Manager

Keeping your project organized, on track, and moving forward each day.

Jason supports day-to-day job-site coordination, communication, and scheduling to ensure projects stay aligned and well-managed. Starting as an apprentice at 16, he brings hands-on experience and attention to detail, delivering a consistent and reliable presence throughout construction.

Brad Dejardins
Project Manager

Keeping your project organized, on track, and moving forward each day.

Brad supports day-to-day job-site coordination, communication, and scheduling to help projects stay aligned and well-managed. With over two decades of residential construction experience, he brings practical building knowledge, steady problem-solving, and a strong eye for craftsmanship to each project.

OUR VALUES

Since Lighthouse operates on the Entrepreneurial Operating System (EOS), our team follows a clear process with defined responsibilities, consistent communication, and strong accountability. For you, that means a more organized project, quicker problem-solving, and greater confidence throughout every phase of the build.

POSITIVE, ENERGETIC, & FUN

We bring positive energy every day. We stay solution-oriented, support one another, and create an environment people enjoy being part of.

TEAMWORK

We succeed as a team. We communicate openly and hold ourselves accountable.

INTEGRITY

We do the right thing — always. We are honest, dependable, and accountable in our actions.

EXCELLENCE

We hold a high standard in everything we do. Quality, professionalism, and attention to detail matter.

GROWTH

We are committed to continuous improvement. We learn, adapt, and strive to get better every day.

THE LIGHTHOUSE PROMISE

*Six guarantees that hold us accountable - because your **trust is earned through action**, not words.*

6
GUARANTEES

1 COMMUNICATION GUARANTEE

We return all client communication within 24 hours (Monday - Friday)

If we miss that, we credit your account $500.

2 SCHEDULE COMMITMENT

We provide a clear project schedule and commit to hitting it. If delays occur due to our team (excluding approved change orders or unforeseen conditions), we take responsibility and make it right

If delays occur due to our team, we make it right.

3 PRICE CERTAINTY GUARANTEE

No surprise costs. If it's not documented in a signed change order, you don't pay for it.

Not in a signed change order? You don't pay for it.

4 CLEAN & RESPECT GUARANTEE

We treat your home with care and respect. Our team maintains a clean, organized job-site and performs a thorough final cleaning before project completion.

Clean job-site throughout. Thorough final cleaning before completion.

5 CRAFTSMANSHIP WARRANTY

We stand behind our work with a 2-year workmanship warranty.

If something isn't right due to our work, we fix it.

6 PROJECT DEVELOPMENT SATISFACTION GUARANTEE

We stand behind the value of our project development process. If, at the end of the project development phase, you do not feel we have provided value, we will refund your investment - less any third-party design or engineering costs incurred on your behalf.

Don't feel we delivered value? We refund your investment.

EOS - Entrepreneurial Operating System

Because Lighthouse runs on a clear operating system, every project follows defined roles, consistent communication, and stronger accountability. For you, that means a more organized experience, quicker answers, fewer surprises, and better alignment from planning through completion.

What This Means For Your Project

Clear Communication
You know who to contact, what is happening, and what comes next.

Fewer Surprises
Defined responsibilities and better planning help reduce confusion and missed details.

Faster Problem-Solving
Issues are identified earlier and addressed more efficiently.

Greater Accountability
Our team works within a system built around ownership, follow-through, and consistency.

PURPOSE OF EFFECTIVE JOB-SITE SETUP

A successful project starts with a well-prepared job-site. Before work begins, we take steps to protect your home, organize the space, and set clear expectations for how the project will operate day to day. That preparation helps reduce disruption, improve safety, and create a cleaner, more efficient experience throughout construction.

- Protects your home before work begins
- Helps keep the project cleaner and more organized
- Improves safety for both homeowners and crews
- Supports better day-to-day coordination on site
- Reduces avoidable damage, delays, and disruption
- Helps maintain a higher standard of workmanship throughout the build

JOB-SITE SETUP PROCESS

Prepare

We begin by evaluating the space, planning the flow of work, and putting the right protections in place before construction starts.

Protect

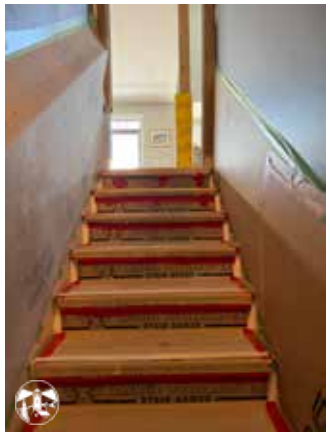
From floors and finished surfaces to newly completed work, we take steps to safeguard your home throughout each phase of the project.

Maintain

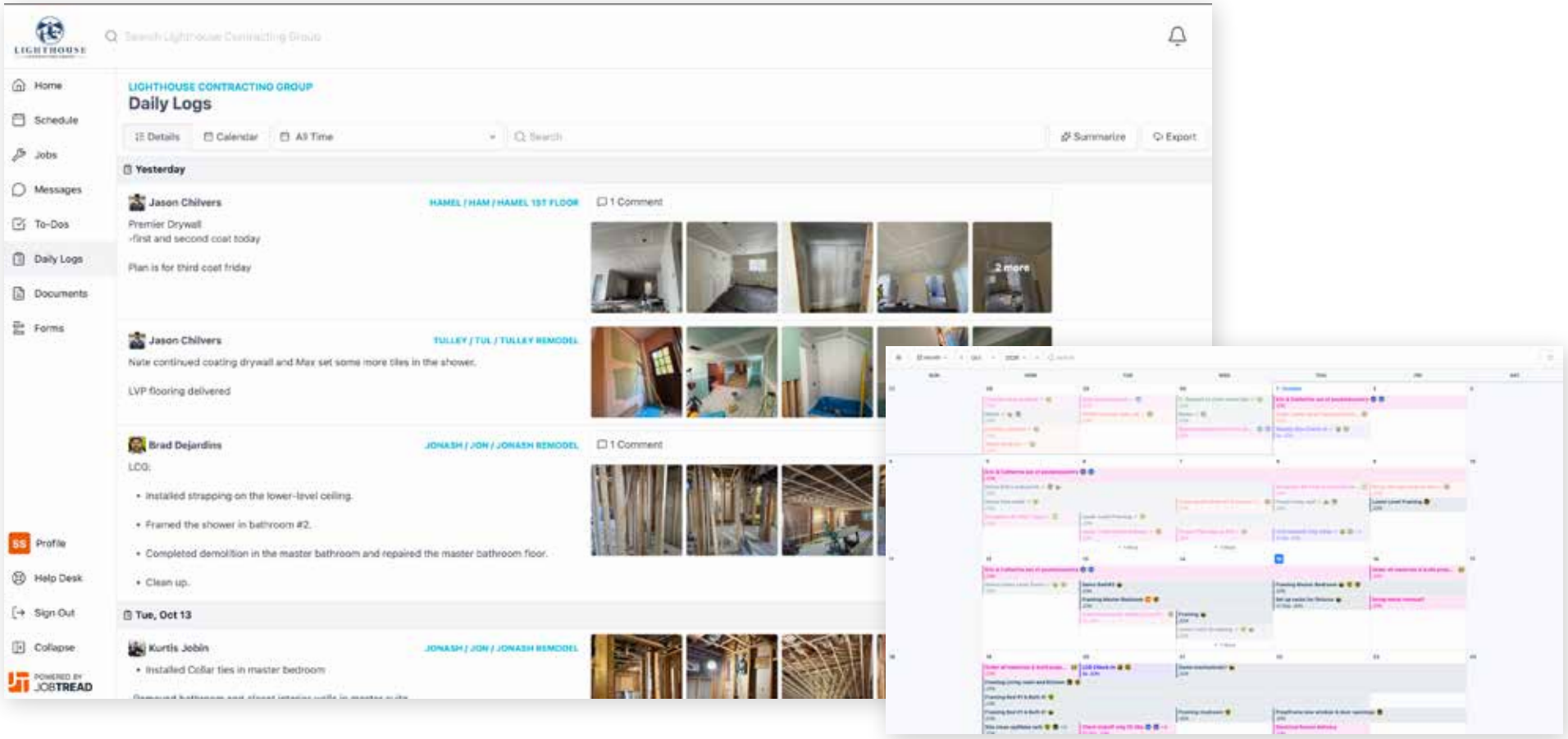
As the job evolves, we maintain protections, monitor site conditions, and keep the space cleaner, safer, and more organized from start to finish.

HOW WE PROTECT YOUR HOME

- We document existing conditions before work begins so your home is properly assessed and the project starts with a clear plan.
- We install protection for floors, stairs, doorways, finished surfaces, and high-traffic areas based on the specific needs of the space.
- We use dust barriers, air filtration, and HVAC protection to help contain debris and reduce disruption during construction.
- We protect both existing areas of the home and newly completed work as the project moves from one phase to the next.
- We maintain clean, organized job-site standards throughout the project, replacing protection as needed and holding the team accountable every step of the way.



OUR CLIENT PORTAL JOBTREAD



DESIGN

LEARN MORE

CUSTOM HOME BUILDING

LEARN MORE

HOME REMODELING

LEARN MORE

OUR SERVICES

Custom Home Building

Residential Renovation

Kitchens

Bathrooms

Basement Finishing

Decks

OUR PROCESS

1. Phone Consultation
2. On-Site Consultation
3. Project Development Process
4. Construction Agreement
5. Production
6. Completion

DISCOVERY

1 PHONE CONSULTATION

We begin with a phone consultation to understand your goals, priorities, and vision for your home. This conversation allows us to learn what's important to you, answer initial questions, and determine if our process is the right fit. If it aligns, we'll guide you into the next step.

2 ON-SITE CONSULTATION

We meet with you in your home to walk the space together and explore possibilities. During this meeting, we provide early guidance on layout, investment range, and overall approach—helping you make informed decisions before moving forward. Our goal is to create clarity and confidence around your project.

BENEFITS OF DISCOVERY

Discovery creates clarity before design and construction begin. It helps define goals, priorities, budget, and existing conditions early so the project starts with better alignment and a stronger plan.

PROJECT DEVELOPMENT

3.1 Initial Design Meeting

You'll meet with our designer (and architect, if needed) for a collaborative working session. We'll explore your ideas, priorities, and how you want your space to function, while offering professional insight to help shape the best path forward.

3.2 Conceptual Design

We develop initial layout concepts, including draft plans and elevation views. Typically, we present one to two options, each thoughtfully designed to balance aesthetics, functionality, and investment.

3.3 Review & Refine

We work closely with you to review and refine the design. Through guided discussions, we help you evaluate options, make decisions, and fine-tune details so the design fully aligns with your vision and lifestyle.

3.4 Selections & Finishes

With support from our team, you'll begin selecting materials and finishes in a structured, organized process. We guide you through each category—helping you stay aligned with your goals, budget, and overall design intent while avoiding decision overwhelm.

3.5 Scope & Pricing Development

As selections and design details are finalized, we develop a comprehensive scope of work. We coordinate a walkthrough with our trusted trade partners to review the project in detail, ensuring all aspects are accounted for and pricing is accurate and transparent.

3.6 Final Review & Construction Readiness

We bring everything together—final plans, selections, scope, and pricing—and walk through it with you step by step. This ensures you have a complete understanding of your project before construction begins, with no unanswered questions.

A collaborative, guided process focused on thoughtful design, clear communication, and informed decision-making

CONSTRUCTION

4 CONSTRUCTION AGREEMENT

We present a detailed construction agreement outlining the full scope, investment, schedule, and specifications. Because of the work completed during Project Development, this phase is clear, organized, and straightforward.

5 PRODUCTION

Your project moves into construction with a dedicated team managing every detail. We provide daily updates through JobTread and maintain regular communication, so you always know what's happening and what's coming next.

6 COMPLETION

We complete your project with a final walkthrough to ensure every detail meets our standards—and yours. We'll guide you through care, maintenance, and any final questions so you feel confident enjoying your newly transformed space.

What to Expect: Project Development Through Construction

Our process is designed to create clarity, confidence, and a smooth experience from start to finish. We begin with a structured Project Development Phase, where we define every detail of your project. This careful planning allows us to transition seamlessly into construction with a clear plan in place.

Project Development Phase

We define every detail of your project before construction begins.

Consultation & On-Site Meeting
Understand your goals, space, and investment range

Design Development
Create and refine layout concepts

Selections & Scope
Finalize materials while aligning scope and budget

Trade Review & Pricing
Confirm details and develop accurate pricing

Final Review
Approve plans, scope, and investment before construction

Construction Phase

With a clear plan in place, we manage your project from start to finish.

Agreement & Kickoff
Finalize details and prepare for construction

Project Management
Dedicated oversight of all work and coordination

Communication & Updates
Weekly meetings and JobTread updates

Active Construction
Day-to-day coordination with team and trades

Completion
Final walkthrough and project closeout

Completion and Ongoing Support

The post-construction interview helps ensure your project does not simply end when the work is complete. It gives you the opportunity to share feedback, ask final questions, and confirm that every detail has been addressed. It also allows our team to review your homeowner's manual and warranty process so you understand how to care for your new space and what to expect moving forward.

1. Final walkthrough with your project manager
2. Product and maintenance guidance
3. Post-construction interview
4. Client feedback
5. Homeowner's manual
6. Warranty process

Communication

Clear, consistent communication is an important part of the Lighthouse experience. Throughout the process, our team works to keep you informed, aligned, and confident in what is happening next. In return, we ask clients to stay engaged, respond in a timely manner when decisions are needed, and keep communication centralized so the project can continue moving forward smoothly.

- Project consultant is main point of contact & responsible for keeping the Project Development process on time and moving forward, keeping all parties informed
- Some direct communication/collaboration with the Designer, especially for material selections
- Please reply all on emails to keep all parties informed

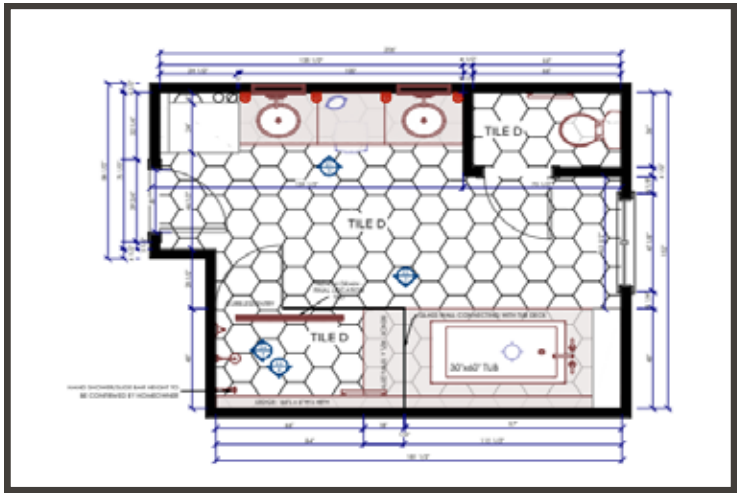
OUR DESIGN PARTNER

backdrop
INTERIOR DESIGN

Our design-build process is a collaborative, guided experience designed to move your project from concept to completion with clarity and confidence. Central to that process is our long-standing partnership with Lauren Milligan of Backdrop Design. Because our teams have worked closely together over time, we are able to create a more seamless experience for our clients, aligning design vision, material selections, and construction planning from the very beginning. The result is a more cohesive renovation, better decision-making throughout the process, and a home that reflects both exceptional craftsmanship and thoughtful design.

PROJECT EXAMPLE #1: Bathrooms

Material Board



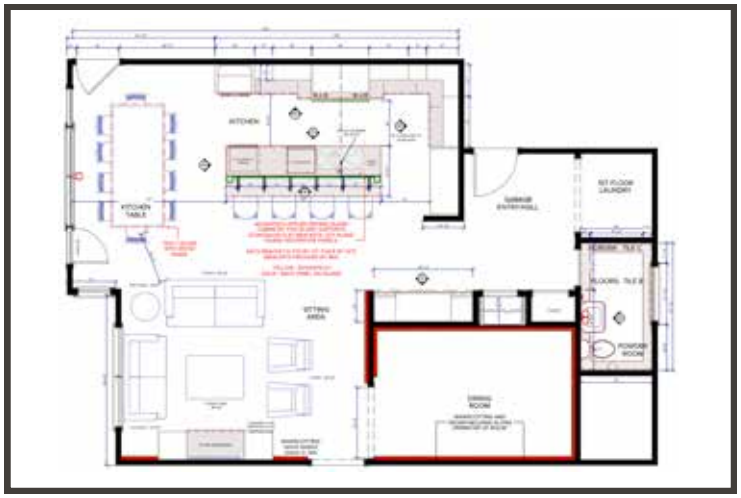
Floor Plans

Color Renderings

Completion Photo

PROJECT EXAMPLE #2: Kitchens

Material Board



Floor Plans

Color Renderings

Completion Photo

Frequently Asked Questions

How long does the design-build process take?

The timeline varies depending on the scope and complexity of your project. During the preconstruction phase, our goal is to develop a detailed set of plans, a clearly defined scope of work, and material selections. Once the construction agreement is signed, we order materials in advance so everything is on hand when construction begins—helping to minimize delays. As a general guideline, a kitchen project typically takes 2–4 months to plan, while larger remodels or additions may take 6–12 months before construction begins.

How often will I receive updates on my project?

During the construction phase, we use our project management software, JobTread, to provide daily updates so you can stay informed every step of the way. In addition, your dedicated project manager will meet with you regularly to review progress, answer questions, and ensure everything is running smoothly from your perspective.

Is furniture planning & window treatments included?

Furniture planning and window treatments are not included in our Project Development or Construction Agreements. However, many of our clients choose to work directly with our designer for these services. She offers furniture planning and window treatment design as separate services if you'd like support in those areas.

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We are grateful for the opportunity to be a part of the conversation.